



Recommendations for the Refurbishment of Cleaning Machines

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1 Introduction

The following recommendations have been drawn up to ensure that when a cleaning machine is refurbished by an ICMMA member the customer is assured as to the quality of the workmanship and replacement parts.

The term 'refurbishment' does not include merely the replacement of minor parts subject to normal wear and tear, but where the machine has been modified, upgraded or rebuilt and placed for sale on the open market.

2 Quality

All refurbishments will be carried out within an independently assessed and approved internationally recognised quality system, e.g. BS EN ISO 9002.

3 Safety

A machine that is refurbished will have safety checks carried out to the 'as new condition' specified by the manufacturer.

The full safety checks appropriate to the above shall be carried out irrespective of the extent of the refurbishment.

4 Performance

The performance of the appliance shall be to the manufacturer's original specification.

5 Reliability

All work carried out and replacement parts shall be guaranteed for 12 months provided that the appliance is used in accordance with the manufacturer's instructions.

User instructions shall be supplied with each refurbished appliance.

6 Variations

Substitutes for parts as used by the original manufacturer are permissible providing the quality management system defines the responsibility and authority for implementing the alterations and substitutions.

7 Identification

Refurbished appliances shall have a label affixed indicating details of the refurbisher and date of completion.